

Privacy Policy (updated March 13, 2020)

We receive, collect, and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet Protocol (IP) address used to connect your computer to the internet; login; e-mail address; password; computer and connection information; and purchase history. We may use software tools such as Google Analytics to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), insurance information, comments, feedback, reviews, recommendations, and personal profile. Our website may track personal information using cookies, flash cookies, web beacons, etc. If you don't want us to process your data anymore, please contact Amy Krites at WellSpace Therapeutics, LLC at wellspace3@gmail.com or send us mail to 13285 Whitefeather Trail, Anna, Ohio 45302.

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only. We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the services;
2. To provide our users with ongoing customer assistance and technical support;
3. To be able to contact our visitors and users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

Our company website is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall. Third-party services, such as Google Analytics or other applications offered through the Wix App Market, may place cookies or utilize other tracking technologies through Wix's services, and has their own policies regarding how they collect and store information. As this is an external service, such practices are not covered by our Privacy Policy.

Our company website utilizes a patient portal via Therapy Notes. Therapy Notes provides us with the online patient platform that allows us to provide patient scheduling, billing, credit card processing, and other services. Your data may be stored through TherapyNotes.com's data storage, databases, and the general TherapyNotes.com applications. Your TherapyNotes™ data is always surrounded by multiple layers of protection, including FIPS 140-2 compliant encryption, several powerful firewalls, and a SSAE 16 SOC 1 Type II, SOC 2 Type II, PCI-DSS, GLBA, and HIPAA audited data center. These safeguards ensure the security of their IT infrastructure, data storage, and data processing and guard their servers against unauthorized access. Therapy Notes has their own policies regarding how they collect and store information. As this is an external service, such practices are not covered by our Privacy Policy.

All direct payment gateways used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact Amy Krites at WellSpace Therapeutics, LLC at wellspace3@gmail.com or send us mail to: 13285 Whitefeather Trail, Anna, Ohio 45302.